

DETAILED ACTION

This is in response to Request for Continued Examination filed on 1/22/08.

Upon Applicant's request, a careful review of the claims and Prosecution history, including any office action issued by the U.S. Patent and Trademark Office, of the related and commonly owned patents was done. However, The Examiner believes that the cited prior art failed to overcome the claimed invention.

EXAMINER'S AMENDMENT

An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it MUST be submitted no later than the payment of the issue fee.

Authorization for this examiner's amendment was given in a telephone interview with Sanders N. Hillis on 2/21/08. The application has been amended as follows:

In the claims

Please amend claim 19 as follows:

19. An operations architecture for a netcentric computing system, comprising:
a server connected with a client;

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said server configured to include a software distribution tool [[executable with said server]] to

provide automated delivery to, and installation of, an application on said server or said client;

said server configured to include a configuration and asset management tool [[executable with said server]] to manage a plurality of predetermined assets connected with said netcentric computing system;

said server configured to include a fault management and recovery management tool [[executable with said server]] to assist in the diagnosis and correction of a plurality of system faults in said netcentric computing system;

said server configured to include a capacity planning tool [[executable with said server]] to monitor a plurality of predetermined system usage levels in said netcentric computing system;

said server configured to include a performance management tool [[executable with said server]] to monitor performance of applications running on said netcentric computing system;

said server configured to include a license management tool [[executable with said server to manage and control license information for applications running on said netcentric computing system;]

said server configured to include a remote management tool [[executable with said server to allow support personnel from said netcentric computing system to take control of said client;]

said server configured to include an event management tool [[executable with said server]] to handle a plurality of predetermined events in said netcentric computing system;

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said server configured to include a systems monitoring and tuning tool [[executable with said server]] to monitor applications, middleware, databases, networks, said client and said server;

said server configured to include a security tool that includes a security application [[executable with said server]] to provide security to said netcentric computing system, said security tool configured to limit access of said client to said server based on role based access control;

said server configured to include a user administration tool [[executable with said server]] to administer users of said netcentric computing system;

said server configured to include a production control application set [[executable with said server]] to schedule and handle a plurality of production processes on said netcentric computing system, said production control application configured to automatically archive a predetermine set of files; and

said server configured to include a help desk tool including a help application [[executable with said server]] to provide users of applications on said netcentric computing system with assistance said help desk tool adapted to measure the performance of support personnel.

Please amend claim 24 as follows:

24. A method of providing an operations architecture for a netcentric computing system including a client and a server, comprising the steps of:

said server executing [[using]] a software distribution tool for providing automated delivery to, and installation of, a predetermined application on said server or said client;

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said server managing a plurality of predetermined, assets connected with said netcentric

said server computing system with a configuration and asset management tool;

said server assisting the diagnosis and correction of a plurality of system faults in said

netcentric computing system with a. fault management and recovery management tool;

said server monitoring a plurality of predetermined system usage levels in said netcentric

computing system, with a capacity planning tool;

said server monitoring the performance of applications running on said netcentric computing

system with a perfom3ance management tool;

said server managing and controlling license information for applications running on said

netcentric computing system with a license management tool

said server allowing support personnel to take control of said client with a remote

management tool;

said server handling a plurality of predetermined events in said netcentric computing system

with a event management tool;

said server monitoring a plurality of computing devices connected with said netcentric

computing system with a systems monitoring and tuning tool;

said server securing said netcentric computing system with a security tool configured to limit

access to said netcentric computing system based on role based access control;

said server administering users of said netcentric computing system with a user

administration tool;

said server scheduling and handling a plurality of production processes on said netcentric

computing system with a production control application set, said production control set

configured to automatically archive a predetermined set of files;

said server helping users encountering problems with applications on said netcentric

computing system with a help desk tool;

and said server monitoring performance of support personnel helping users encountering

problems, said performance being measured by the number of users helped per a time period.

Allowable Subject

Claims 19-28 allowed.

The following is an examiner's statement of reasons for allowance: an operation architecture netcentric that provides a combination of tools such as software distribution, fault management, recovery management capacity planning, performance management, license management, remote management, event management, system monitoring and tuning, user administration,

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production control application, and help desk support in combination with all the elements in the claims.

Furthermore Examiner's amendment authorized by Applicant's representative placed the application in condition for allowance since the requisite functionality of hardware is present to satisfy the practical application requirement as supported by figure 2 and page 5, lines 22-31 of the specification.

Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Djenane M. Bayard whose telephone number is (571) 272-3878. The examiner can normally be reached on Monday- Friday 5:30 AM- 3:00 PM..

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Rupal Dharia can be reached on (571) 272-3880. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

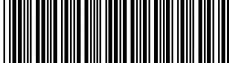
Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

Djenane Bayard

Patent Examiner

/William C. Vaughn, Jr./

Supervisory Patent Examiner, Art Unit 2144

Application Number 	Application/Control No. 09/676,584 Examiner DJENANE M. BAYARD	Applicant(s)/Patent under Reexamination KALTENMARK ET AL. Art Unit 2141
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